

2014 SUMMER SEASON



HOTEL INFORMATION & AI CONCEPT DETAILS

GENERAL INFORMATION

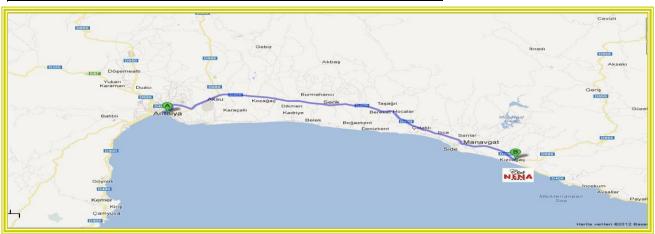
Name of the Hotel	:	CLUB NENA
Category	:	5 Star Holiday Village
Foundation Year	:	1997
Location	:	Kızılağaç-Manavgat
Opening Periods	:	6 Months
Renovation	:	2012 - General Of Club
Renovation Amount	:	
Total Area	:	98.000 m2
Total Room Number	:	590
Non Smoking Room	:	590 (Smoking in public places is not allowed)
Disabled Room	:	7
Total Capacity (Pax)	:	1184
Distance from Antalya Cnt.	:	80 km
Distance from Airport	:	80 km
Distance from Manavgat Cnt.	:	13 km
Distance from Alanya Cnt.	:	45 km
Perge	:	90 km
Termessos	:	110 km
Phaselis	:	170 km
Myra	:	230 km
Aspendon	:	53 km
Side	:	15 km
Distance from Beach / Sea	:	0 metre
Nearest Hospital	:	Private Hospital in Manavgat
Nearest Tourism Center	:	Kızılağaç
Language	:	Turkish - English - German - Russian - Polish
Type of Payment	:	Visa, Master Card, Cash
Voltaj	:	220 Volt
Quality Documents	:	ISO 9001:2008 - Qualitätszertifikat
	:	ISO 22000:2005 - Food Safety Management Certificate
	_	ISO 10002:2004 - Costumer Satisfaction & Complain Management Certificate
		ISO 14001 :2012 - Environment Management System Certificate
		Eco School Blue Flag
		Green Star (Environment Awareness Certificate)
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Company Name	:	AKÇELİK MADENCİLİK TİC.VE SAN.AŞ
TAX OFFICE	:	Marmara Kurumlar
TAX NUMBER	:	0019 005 6676
	:	Kızılağaç Turizm Merkezi P.K 88
Postal Address		Kızılağaç / Manavgat
		Antalya
Phone Number	:	+ 90 242 748 70 70
Fax Number	:	+ 90 242 748 70 54
E-mail	:	info@clubnena.com.tr
Website	:	www.clubnena.com.tr
Mail (Sales)	:	sales@clubnena.com.tr
On-Line Reservat	:	www.clubnena.com.tr
Mail (Reservatio	:	rezervasyon@clubnena.com.tr









- Transportation
- Public Transport Minibus (Dolmuş) to the center of Manavgat. (Hours are determined by the municipality)
 Taxi 24 hours / in front of the hotel
 Private Transportation by Hotel (You can get information from hotel)
 Car Rental Office (Available in the Hotel)

BEACH

Distance to Beach from Reception	400 m
Strandbeschaffenheit	Sand and pebble
Facilities (free of charge)	Sunbeds and matress, umbrellas, beach-towels, pier
Facilities (With charge)	Pavilion, VIP Pavilion
Food and Drink	Pier Bar (with charge) , Beach Snack (Free of charge)

ACCOMODATIATION & ROOM FURNISHING

Room Type & General Information	Total Rooms	Size					Accommodati	5				Direct Sea View	Side Sea View	Pool View	Balkony	Elevator	Handicap Room	Living Room	Connecting Room	Floor	Cigarette	Pets
Standart Room	280	28 m ²	1	1+1	1+2	2	2+1	-	-	-	-	-	-	-	✓	-	-	-		2	-	-
Large Room	175	30 m ²	2+2	2+2	3	3+1	3+1	-	-	-	-	-	-	✓	✓	√	-	-	✓	3	-	-
Family Room (Fam 1)	100	32 m²	1	1+1	1+2	1+3	2	2+1	2+2	3+1	4	-	-	-	✓	-	-	-	-	2	-	-
Family Room (Fam 2)	28	38 m²	1	1+1	1+2	1+3	2	2+1	2+2	3+1	4	-	-	-	✓	-	-	-	✓	2	-	-
Handicap Room (Main House)	2	28 m²	1	1+1	1+2	2	2+1	-	-	-	-	-	-	-	✓	-	2	-	-	0	-	-
Handicap Room (Club)	5	28 m ²	1	1+1	1+2	2	2+1	-	-	-	-	-	-	-	✓	-	5	-	-	0	-	-
Total	590										•						7					

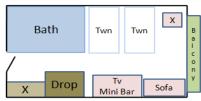
	Door Width (Entrance)	Door Width (Bathroom)	Handholds	Bathtub	Shower	Coridor Width in	Size
Handicap Room (Club)	92 cm	83 cm	✓	No	~	144 cm	28 m²

	Door Width (Entrance)	Door Width (Bathroom)	Handholds	Bathtub	Shower	Coridor Width in	Size
Handicap Room (Main House)	95 cm	83 cm	✓	No	✓	110 cm	28 m ²

Room Facilities & Amenities	Connecting Door	Optical Seperation	Tiles	Frenchbett	Twinbed	Extra Bed	Shower	Bathtub	Hear Dryer	Direct dial Phone	TV - Plasma	Music Station	SAT - TV	Wireless	220V Strom	Minibar	21	Pool View		Side Sea View	Safe
Standart Room	-	-	✓	-	~	✓	-	✓	✓	~	✓	✓	\	-	\	✓	✓	-	✓	✓	✓
Large Room	-	-	✓	\	\	✓	-	✓	✓	\	✓	✓	\	-	✓	✓	✓	✓	✓	-	✓
Family Room (Fam 1)	-	✓	✓	✓	✓		,	^	^	✓	✓	✓	✓		✓	✓	✓	-	✓	-	~
Family Room (Fam 2)	✓	-	✓	✓	✓	-	-	✓	✓	✓	✓	✓	✓	-	✓	✓	✓	-	✓	-	✓
Handicap Room (Main House)	-	-	✓	-	✓	✓	✓	-	✓	✓	✓	✓	✓	-	✓	✓	✓	-	✓	-	~
Handicap Room (Club)	-	-	✓	-	-	✓	✓	-	✓	✓	✓	✓	✓	-	✓	✓	✓	-	✓	-	~

ROOM VARIETY

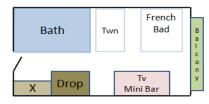
Standart Room (28 M2)



Accommodation							
Accm. Type 1	1 Adlt						
Accm. Type 2	1 Adlt + 1 Child (0 - 11,99)						
Accm. Type 3	1 Adlt + 2 Child (3 - 11,99)						
Accm. Type 4	2 Adlt						
Accm. Type 5	2 Adlt + 1 Child (0 - 11,99)						



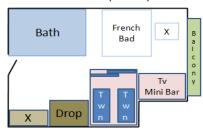
Large Room (30 M2)



Accommodation							
Accm. Type 1	2 Adlt + 1Child (0-11,99 + 0-2,99)						
Accm. Type 2	3 Adlt						
Accm. Type 3	3 Adlt + 1 Child (0-2,99)						
Accm. Type 4	3 Adlt + 1 Child (0-11,99)						



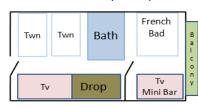
Fam1 Room (32 M2)



Accommodation								
Accm. Type 1	1 Adlt							
Accm. Type 2	1 Adlt + 1 Child (0-11,99)							
Accm. Type 3	1 Adlt + 2 Child (0-11,99)							
Accm. Type 4	1 Adlt + 3 Child (0-11,99)							
Accm. Type 5	2 Adlt							
Accm. Type 6	2 Adlt + 1 Child (0-11,99)							
Accm. Type 7	2 Adlt + 2 Child (0-11,99 + 00-2,99)							
Accm. Type 8	3 Adlt + 1 Child (0-11,99)							
Accm. Type 9	4 Adlt							



Fam2 Room (38 M2)



Accommodation							
Accm. Type 1	1 Adlt						
Accm. Type 2	1 Adlt + 1 Child (0-11,99)						
Accm. Type 3	1 Adlt + 2 Child (0-11,99)						
Accm. Type 4	1 Adlt + 3 Child (0-11,99)						
Accm. Type 5	2 Adlt						
Accm. Type 6	2 Adlt + 1 Child (0-11,99)						
Accm. Type 7	2 Adlt + 2 Child (0-11,99)						
Accm. Type 8	3 Adlt + 1 Child (0-11,99)						
Accm. Type 9	4 Adlt						

ACCOMODATION / HOUSEKEEPING

Check/in and Check/out times	:	Check-in time: 14.00 clock, Check-out time: 12.00 clock
Room Cleaning	:	Daily, between 09:00 - 16:30
Change of towels	:	Daily
Change of Bedclothes	:	Every 2 days

GUEST FACILITIES / ACTIVITIES

POOLS	Near Child Pool	Number	Depth	Area	Water Slide	Sunbed Mattres s	Sunshade	Towel	Daily Hygiene Control
Relax Pool	✓	1	140 - 130 cm	400 m2	-	✓	✓	✓	✓
Relax Child Pool	✓	1	40 cm	16 m2	-	✓	✓	✓	✓
Activity Pool	✓	1	140-130 cm	1000 m2	3	✓	✓	✓	✓
Mini Club Pool	✓	1	40 cm	160 m2	1	✓	✓	✓	✓
Indoor Pool	✓	1	140 -130 cm	95 m2	-	✓	✓	✓	✓
Indoor Child Pool	✓	1	40 cm	6 m2	-	✓	✓	✓	✓

Indoor Child Pool		✓	1		40 cm	6 m2	-	✓	✓	✓	✓					
All Purpose Facilities :	√	Whole D	ay Entertainment				vears)									
	✓		Entertainment			(Sportswear & Sportshoes of										
	✓	•	Court (Hard Court)				٠.	sh Hama	•		, ,					
	✓		lood Light (with charge)				✓ Saur	ıa								
	✓		Rackets & Balls)				✓ Indo									
	✓	Basketb	*				✓ Beau	ity Cente	(with ch	arge)						
	✓	Beach V	olleyball			✓ Massage Applications (with charge)										
	✓	Table Te	nnis					s (at cert		,	, ,					
	✓	Dart					✓ Shop)S		,						
	✓	Boccia					* Boutique									
	✓	Airgun (f	rom 16 year)				* Hairdresser									
	✓	Mini-Foo	dball (grass)				* Leather									
	✓	Water S	oorts (with charge, priva	ite provider)		* Supermarket										
	✓	Wind Su	rf (Licance required, wi	th charge)			* G	ift Shop								
	✓	Amphith	eatre			* Photographer										
	✓	Step / A	erobic				* C	ar Rental								
	✓	Minigolf			* Candyfloss, Popcorn					n						
	✓	Disko (d	rinks with charge)													
	✓	Miniclub	(4-9 age)				✓ Doct	or & Heal	th Servic	e (with ch	arge)					
	✓	Juniorclu	b (10-16 age)				✓ Book	Corner								
	✓	Children	Restaurant & Buffet				✓ Pets	(only dog	s, with	charge,						
	✓	Children	s Playground (rooved o	ver)			under condition)									
	✓	Baby-Co	rner (Microwave, Babyb	ottle-cosy, Mixer)			✓ Elevator									
	✓	Babysitti	ng (with charge)				✓ Currency Exchange									
	✓ Pier						✓ Laun	dry Servi	ce (with	charge)						
	✓	Parkplat	Z													

MEETING ROOMS & TECHNICAL EQUIPEMENT

HALLS & SIZES	Width	Length	I				Height	M2	Theatre	Class	Coctail	Banket	U Shape	Foyer
Meeting Room	15 m	15 m		Τ	T		3.5 m	225 m2	-	-	-	-	-	-
TV Room	15 m	15 m					3.5 m	225 m2	-	-	-	-	-	-

Note: (Equipement is chargeable)

	Equipments	Measurement	Number
1-	Projector	3	2
2-	Motorized Fixed Curtain	3 x 2	1
3-	DVD Player		2
4-	Microphone (cable free)		2
5-	Sound System		1
6-	Beamer		1
7-	Light System		1
8-	Lectern		1

RESTAURANTS & BARS

	1																			
	Total Capacity	Open	Closed	Concept Beverage	Open Buffet	A'La Carte	Air Condition	Children Menu	Diet Menu	Baby Chair	Reservation	Free of charge	Nith Charge					Days in a week	Opening Times	Thema
** Main Restaurant	1250																			International
Breakfast		✓	✓	✓	✓		✓	✓	✓	✓		✓						7	07:00 - 10:00	
Late Breakfast		✓	✓	✓	✓		✓	✓	✓	✓		✓						7	10:00 - 11:00	
Lunch		✓	✓	✓	✓		✓	✓	✓	✓		✓						7	12:30 - 14:00	
Snack		✓		✓	✓		-			✓		✓						7	12:00 - 16:00	
Coffee Break		✓	✓	✓	✓		>	✓	✓	✓		✓							19:00 - 21:30	
Dinner		✓		✓	✓							✓							19:00 - 21:30	
Night Soup&Snack			✓		✓		~			✓		✓						8	23:30 - 02:01	
A'la Carte Restaurants	125																			
* Fish Restaurant	25	✓		✓		✓	-			✓	✓		✓					_	19:30 - 21:30	Fish
* Italian Restaurant	50		✓	✓		✓	✓			✓	✓		✓						19:30 - 21:30	Italian
* Ottoman Restaurant	50		✓	✓		✓	✓			✓	✓		✓			Ш		6	19:30 - 21:30	Turkish
Mini Club Restaurant																				
Lunch			✓	✓	✓		✓	✓											12:00- 13:30	
Dinner			✓	✓	✓		✓	✓										<u> </u>	18:30-19:30	
Coffee Break		✓	✓	✓	✓													7	16:00-17:00	
		\perp												Ш		Ш	\perp	L		
Bars																				
Relax Bar		✓		✓			-					✓							10:00 -18:00	
Green Bar		✓		✓			-					✓						<u> </u>	10:00-18:00	
Sultan Villa		✓		√			-					✓	Ш		_	Ш	_	_	10:00 -24:00	
Pool Bar		✓		√			-					✓	Ш	Ш	_	Ш	4	_	0-24:00	
Welcome Bar			\	√			√					√		Ш	_	Ш	4		10:00-24:00	
Welcome Patisserie			✓	✓			✓					✓						7	10:00-17:00	

AII INCLUSIVE CONCEPT

Main Restaurant

Breakfast	Open Buffet	07:00 - 10:00
Late Breakfast	Open Buffet	10:00 - 11:00
Lunch	Open Buffet	12:30 - 14:00
Dinner	Open Buffet	19:00 - 21:30
Late Night Soup&Snack	Open Buffet	23:30 - 02:00

A'la Carte Restaurants Guests can make a reservation just one day before by phone.

İtalian A'la Carte Restaurant7 Euro cover charge(One day off in a week)Fish A'la Carte Restaurant7 Euro cover charge(One day off in a week)Ottoman A'la Carte Restaurant5 Euro cover charge(One day off in a week)

Baby & Child chair in Main Restaurant

Local alcoholic and soft drinks

Import Drinks, De Luxe drinks, Special bottles of wine at all bars with charge

Fresh Orange Juice at Breakfast (with charge)

All acoholic drinks are not served to under 18 years

Ice at certain times (included)

Daily Minibar Service (water and mineral water)

Water pipe at the Sultan Palace (with charge)

Turkish Gözleme Service (Sultan Palace, Relax Pool, Beachbar) 11:00 - 16:00

Spa Center (Turkish Bath -Sauna) 09:00 - 19:00

Fitness Center 08:30 - 18:00

Safe box (with charge)

Daily animation activities and Night Shows (6 times a week) with our animation team

Mini Club (4-9 age) - Junior Club (10-16 age), daily 5-6 hours open

Babysitting (with charge from Animation Team)

Pavilion & VIP Pavilion at the beach, with reservation, food & baverages on daily basis

Sunbed and mattress, towel (1 change in the day is free of charge, the second time in the day with charge), umbrella, baby bed

Strollers (limited, with charge at reception)

Gala Organisation

Mini Disco

Wi-Fi in puplic areas

Green Bar (different food) 12:00 - 16:00

Coffee Break Mini-Club 16:00 - 17:00

Coffe Break Sultan Palace 16:00 - 17:00

Pier Bar (with charge) 10:00 - 18:00

Disco (beverages with charge) 24:00 - 02:00

Welcome Bar (with charge) 00:00 - 10:00

As part of All Inclusive concept wearing an Al bracelet is mandatory

Indoor Pool will be open from 20.04.-01.05. & 15.10.-01.11

A'la Carte Restaurant : Open at 15.06.-15.09.

Miniclub Restaurant will be open from 15.05.-15.09

Pier, will be open from 01.06.-30.09.





The hotel management reserves the right to short-term changes (eg opening times, relocation of outdoor facilities) due to eg weather conditions, force majeure, customers demands, without prior notice.