**2017HOTEL DESCRIPTION & ULTRA ALL INCLUSIVE CONCEPT**

**LOCATION**

Kefaluka Resort, established on a total area of 50.000 m2 is located at the seafront:

 10 km to Turgutreis centre and its Marina

 25 km to Bodrum centre

 60 km to Bodrum Milas airport

255 km to Dalaman airport

260 km to Izmir airport

**HOTEL & ROOMS**

**Total number of rooms : 384**

**Total number of beds : 900**

**Hotel building** : Monoblock structured hotel with 8 elevators of which 4 are panoramic

**Standard rooms** : 152

**Family rooms** : 120

**Connected rooms** : 20 (40 double rooms)

**Deluxe rooms** : 12

**Handicapped room** : 4

**Junior suite** : 26

**Family suite** : 16

**Superior suites** : 12

**Prestige suites** : 2 (all suites have sea view)

95% of our rooms have sea view.

LCD televisions in the rooms with IPTV system available in 5 languages. The system provides all information about the hotel and includes TV channels, radio stations, films and music channels (Hollywood classics, children and adult films, music albums in different categories).

|  |  |  |
| --- | --- | --- |
| **ROOM TYPE** | **SUPERIOR SUITE** | **PRESTIGE SUITE** |
| m2 | 126 | 186 |
| Maximum number of people | 4 | 6 |
| Balcony and terrace | **🗸** | **🗸** |
| Bedroom | 2 | 3 |
| Bathroom | 2 | 3 |
| Servant room and bathroom | 1 | 1 |
| WC | 2 | 4 |
| Bathtub | 1 | 1 |
| Jacuzzi |  | 1 |
| Hair dryer | **🗸** | **🗸** |
| Direct telephone | **🗸** | **🗸** |
| Telephone in bathroom | **🗸** | **🗸** |
| Individual heating/cooling | **🗸** | **🗸** |
| Minibar | **🗸** | **🗸** |
| In-room safe | **🗸** | **🗸** |
| Satellite TV channels | **🗸** | **🗸** |
| Radio Broadcasting (from TV) | **🗸** | **🗸** |
| Stairs | **🗸** | **🗸** |
| Communicating door | **🗸** | **🗸** |
| Private pool |  | **🗸** |
| Private collective pool | **🗸** |  |
| Kettle + coffee and tea set up | **🗸** | **🗸** |
| Espresso machine |  | **🗸** |
| Flooring | LAMINATED PARQUET | LAMINATED PARQUET |
| Towel change | EVERY DAY | EVERY DAY |
| Linen change | EVERY DAY | EVERY DAY |
| Room cleaning | EVERY DAY | EVERY DAY |
| Turndown service | EVERY DAY | EVERY DAY |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **ROOM TYPE** | **STANDARD ROOM** | **FAMILY ROOM** | **DELUXE ROOM** | **DISABLED ROOM** | **CONNECTING ROOM** | **JUNIOR SUITE** | **FAMILY SUITE** |
| m2 | 27 | 30 – 34 | 36 | 27 | 27 | 52 – 56 | 48 - 79 |
| Max number of people | 2 + 1 | 2 +2 | 2 + 1 | 2 + 1 | 2+1 | 2 +1 | 2 +2 |
| Balcony or terrace  | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Bedroom | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Bathroom | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| WC | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Shower |  |  |  | **🗸** |  | **🗸** |  |
| Bathtub | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Hair dryer | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Direct telephone | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Telephone in bathroom | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Central air conditioning (working hours are subject to the weather conditions) | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Mini bar | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Kettle + coffee and tea set up | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| In-room safe | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Satelite TV channels | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Radio (from TV) | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** | **🗸** |
| Communicating door |  |  |  |  | **🗸** |  | **🗸** |
| Flooring | LAMINATED PARQUET | LAMINATED PARQUET | LAMINATED PARQUET | LAMINATED PARQUET | LAMINATED PARQUET | LAMINATED PARQUET | LAMINATED PARQUET |
| Towel change | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY |
| Linen change | EVERY OTHER DAY | EVERY OTHER DAY | EVERY OTHER DAY | EVERY OTHER DAY | EVERY OTHER DAY | EVERY DAY | EVERY DAY |
| Room cleaning | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY | EVERY DAY |

**SPA & BEAUTY CENTRE**

Refresh yourself and pamper your body and soul at our spa & beauty centre with its comfortable massage rooms in different concepts

* 18 different massage rooms
* VIP sauna, jacuzzi & steam room
* 2 sauna + steam room
* Turkish bath
* Special scrubbing room
* Snow/ice fountain
* Relaxation area
* Skin and body care centre
* Shock pool
* 125 m2 indoor pool
* Children’s indoor pool
* Indoor jacuzzi
* Vitamin bar

**RESTAURANTS AND BARS**

**Restaurants**

“Kefalonya” main restaurant with a 335m2 outdoor and 930m2 indoor area (breakfast, lunch, dinner)

\*\*\*\*There is a dress code for all restaurants

\*\*\*\* A la carte restaurants are outdoors and their opening is subject to the weather conditions

\*\*\*\* The opening of the a la carte restaurants is subject to the number of reservations

\*\*\*\* All a la carte restaurants are located in the AGORA building and operate on a rota basis with 2 cuisines per night

\*\*\*\*\* “Meyhane” and “Kebabi” restaurants do not accept children under 12 years old

* “Meyhane” seafood and fish restaurant 19:30 – 22:00
* “World Wide” international cuisine 19:30 – 22:00
* “Luna Piena” Italian and pizza restaurant 19:30 – 22:00
* “Kebabi” Turkish restaurant 19:30 – 22:00
* Zuzu snack restaurant 12:00 – 18:00
* Agora snack restaurant 12:00 – 16:00
* Small night buffet (Kefalonya restaurant) 24:00 – 07:00
* Gözleme evi (flat bread house) 11:00 – 17:00
* Room service 24 hours

**Bars**

* Lobby lounge 09:00 – 01:00
* Patisserie corner 11:00 – 19:00
* Cine bar 18:00 – 24:00
* Vitamin bar 10:00 – 18:00
* Island Bar 10:00 – 19:30
* Pool bar 24 hours
* Pier bar 10:00 – 18:00
* Patisserie (LoKum ) 12:00 – 18:00
* W&B Bar 18:00 – 24:00
* Moonlight club 23:00 – 01:00
* Disco 23:00 – 03:00

*(opening hours may vary according to the season)*

**BEACH AND SWIMMING POOLS**

* 1000 m2 main pool
* 325 m2 activity pool
* 430 m2 – aqua park with 5 slides (working hours 10:00-12:00 / 15:00 – 18:00)
* 50 m2 kids club pool
* 160 m2 children’s pool
* 90 m2 hydro massage pool
* 125 m2 indoor pool (heated)
* Indoors children’s pool
* Main pool, indoor pool and aqua park whirlpools
* 440 m beach (out-sourced sand)
* Children’s beach
* Private pier with a 1000 m2 usage area
* 6 private beach pavilions

\*\*\*\*\* The indoor pool is heated in low season only and is subject to the weather conditions

**ENTERTAINMENT, ACTIVITY AND SPORT FACILITIES**

**Animation**

* Soft animation in daytime with activities around the pool
* Shows and performances in the evenings at the amphitheatre with a capacity of 450 seats
* Evening activities around the pool

**Sports**

* 2 tennis courts (tartan flooring, one of them is for multipurpose usage)
* Basketball (on the tennis court)
* Beach volley
* Motorized and non-motorized watersports
* Semi-olympic football field
* Archery
* Squash
* Fitness centre
* Bicycle

**Internet access**

* Business centre
* Internet cafe
* WIFI or cabled internet access + internet access via interactive TV in all rooms
* Wireless internet connection in lobby, restaurant, meeting rooms and other communal areas

**Other activities**

* Bowling
* Billiards (three-balls and American)
* Shooting range (air gun & rifle)
* Table tennis
* Library
* Dart
* Electronic games
* Backgammon, chess and card games
* Cinema
* VIP cinema
* Turkish water pipe

**For children**

* Mini-club for ages 4-12 (between 10:00 – 17:30)
* Separate sleeping room and game area
* Young club for ages 13-16 (between 10:00 – 22:00)
* High chair and baby cot
* Experienced mini-club staff and children’s animation team
* Childcare services (from the age of 4)
* Aqua park with 5 slides (working hours 10:00-12:00 / 15:00 – 18:00)

**MEETING ROOMS**

With its column-less halls of 576 m2 and 372 m2, workshop and meeting rooms with large foyer, Kefaluka Resort is ready to realize your organizations flawlessly.

All halls are on the same floor. Cable and wireless internet connection are available in all halls.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NAMES**  | **LENGTH (mt.)** | **WIDTH (mt.)**  | **HEIGHT (mt.)** |  **AREA (m2)** | **RECEPTION** | **BANQUET** | **THEATRE**  | **CLASS** |
| **(Capacity)**  | **(Capacity)**  | **(Capacity)**  | **(Capacity)**  |
| OVIT BALLROOM | 18,00 | 32,00 | 3,90 | 576,00 | 720 | 420 | 580 | 400 |
| OVIT FOYER |   | 225,00 |   |
| SENAT MEETING ROOM | 12,00 | 31,00 | 3,50 | 372,00 | 465 | 230 | 470 | 284 |
| SENAT FOYER |   | 130,00 |   |
| EUROMOS WORK SHOP  | 5,50 | 6,25 | 3,90 | 34,38 | 42 | 25 | 42 | 28 |
| IASOS WORK SHOP | 4,00 | 7,00 | 3,90 | 28,00 | MEETING TABLE FOR 12 PAX |
| TERMERA WORK SHOP | 4,00 | 7,00 | 3,90 | 28,00 | MEETING TABLE FOR 12 PAX |
| DISCO | 15,00 | 15,00 | 3,90 | 225,00 |   |
| CINEMA | 10,00 | 13,00 | 3,90 | 130,00 |   |   | 50 |   |
| VIP CINEMA | 10,00 | 13,00 | 3,90 | 130,00 |   |   | 18 |   |
| AMPHITHEATRE |   |   |   |  |   |   | 450 |   |

**EQUIPMENTS**

* Barcovision
* Projection sreen
* Flipchart
* Overhead projector
* Sound and lighting systems
* Cable & wireless microphone
* Lapel (neck) and lectern microphone
* Lectern
* Portative – modular scene
* Divisibility in Senat meeting hall
* DVD – VCD player
* Sound recorder system

**PETS**

No pets allowed. There is a professional cat & dog guesthouse 15 km away from our resort.

**SHOPS**

Souvenir shops, market, photographer, hairdresser, ... are located in Bodrum street on B7 floor

**DOCTOR/NURSE**

The hotel nurse is 24/24h avalaible

**CREDIT CARDS THAT ARE ACCEPTED**

Visa, Mastercard, Eurocard and Amex

**GUEST SERVICES**

* Transfers
* Indoor and outdoor car park
* Conciërge and consulting services
* Optional butler service in the residences
* Currency change at the reception

**FOR YOUR HEALTH AND SAFETY**

* Fire alarm system
* 24 hours security
* Closed circuit camera system in communal areas
* Life guard service at the beach
* Warning signs in all the communal areas
* Standard sizes in balconies and balcony rails
* Total Quality Management practices and controls
* HACCP practices and controls
* Regular disinfection of the environment (indoor & outdoor)

**SERVICES INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT**

**ROOMS**

* Minibar (water, sparkling water, soft drinks and beer) is filled once daily
* In-room safebox
* Baby cot
* Central air conditioning (working hours are subject to the weather conditions)
* Wifi or cabled internet access

**RESTAURANTS AND BARS**

**\*\*\*\* Alcoholic and non-alcoholic local drinks and some imported drinks served 24 hours**

**\*\*\*\* Remark: imported and cellar wines, imported champagnes, deluxe beverages, 12-year whiskies, cognac and deluxe liquors etc. are not included in the UAI concept.**

**\*\*\*\* Between 24:00-07:00 only food service at Kefalonya restaurant**

**\*\*\*\* Opening & closing hours of bars and restaurants, except the main restaurant, vary according to the season.**

**Kefalonya Main Restaurant**

* 07:00 – 11:00 Open buffet breakfast
* 12:30 – 14:30 Open buffet lunch
* 19:00 – 21:30 Open buffet dinner
* 24:00 – 07:00 Small late buffet

\*\*\* Fresh orange juice at breakfast is included in the UAI

\*\*\* Alcoholic drinks are not served in the main restaurant for breakfast

\*\*\* Imported drinks are not served in the main restaurant

\*\*\* Table service for beverages possible in all restaurants

\*\*\* Bottled drinks are not served in any bar

**Pool Bar**

* 24 hours Alcoholic and non-alcoholic drinks within the UAI concept

**Island Bar**

* 10:00 – 19:30 Alcoholic and non-alcoholic drinks within the UAI concept

**Pier Bar**

* 10:00 – 18:00 Non-alcoholic drinks, beer and wine within the UAI concept

**Cine Bar**

* 18:00 – 24:00 Alcoholic and non-alcoholic drinks within the UAI concept

**W&B Bar**

* 18:00 – 24:00 Wine & beer within the UAI concept

**Lobby Bar**

* 09:00 – 01:00 Alcoholic and non-alcoholic drinks within the UAI concept
* 11:00 – 19:00 Lobby lounge patisserie corner

**Vitamin Bar**

* 10:00 – 18:00 Herbal tea, water, soda water, fresh orange juice

\*\*\* Fresh fruit juices are only served in the Vitamin bar during the day

\*\*\* No alcoholic drinks served in the Vitamin bar

**Agora Snack Restaurant**

* 12:00 – 16:00 Alcoholic and non-alcoholic drinks within the UAI concept
* 12:00 – 16:00 Food from the snack menu

**Zuzu Restaurant**

* 12:00 – 18:00 Non-alcoholic drinks within the UAI concept
* 12:00 – 18:00 Food from the snack menu

**Patisserie (Lokum)**

* 12:00 – 18:00 Non-alcoholic drinks within the UAI concept
* 12:00 – 18:00 Ice cream

**Small late buffet (Kefalonya Restaurant)**

* 24:00 – 07:00 Non-alcoholic drinks within the UAI concept
* 24:00 – 07:00 Food from the small late buffet

**Disco**

* 23:00 – 03:00 Alcoholic and non-alcoholic drinks within the UAI concept

**Moonlight Club**

* 23:00 – 01:00 Alcoholic and non-alcoholic drinks within the UAI concept

**ACTIVITIES – SPORT AND OTHER SERVICES**

* Fitness centre
* Tennis court, football, squash and equipments
* Beach volleyball
* Basketball and equipment
* Non- motorized water sports
* Windsurf, catamaran, sailing (certificate is compulsory, max 1h/day)
* Archery
* Bicycle
* Turkish bath, sauna, steam bath, jacuzzi, snow/ice fountain
* Towels, umbrellas, sun beds and hammocks at all pools and at the beach
* Game centre (backgammon, chess and card games)
* Table tennis
* Darts
* Billiards (three-balls and American)
* Cinema
* Kids Club (age 4- 12) and Young Club (age 13- 16)
* Animation activities during the day and in the evening
* Live music (certain days of the week)
* Indoor and outdoor car park
* Wireless internet connection

**SERVICES NOT INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT**

**ROOMS**

* Interactive internet connection from the rooms
* Film channels
* Telephone
* Laundry, ironing and dry cleaning service (external source)

**RESTAURANTS AND BARS**

* 24 hours room service
* All fresh fruit juices except those served at breakfast and taken from the Vitamin Bar
* Imported and cellar wines, imported champagnes, deluxe beverages (12-year whiskies, cognac and deluxe liquors etc.) are at an extra charge
* Beach pavillions 09:00- 18:00 (breakfast, mid-morning snack, lunch, coffee/tea break, alcoholic and non- alcoholic drinks from the UAI)
* Tukish water pipe

**A La Carte Restaurants**

* “Meyhane” sea food and fish restaurant 19:30 – 22:00
* “World Wide” international cuisine 19:30 – 22:00
* “Luna Piena” Italian & pizza restaurant 19:30 – 22:00
* “Kebabi” Turkish restaurant 19:30 – 22:00

**\*\*\*\* Reservation for all a la carte restaurants required, EUR 10,- cover charge per person**

\*\*\*\*A la carte restaurants can close on certain days or when theme evenings are held at the main restaurant

\*\*\*\*A la carte restaurants are located outdoors and their opening is subject to the weather conditions

\*\*\*\* The opening of the a la carte restaurants is subject to the number of reservations

\*\*\*\* All a la carte restaurants are located in the AGORA building and operate on a rota basis with 2 cuisines per night

\*\*\*\*\* “Meyhane” and “Kebabi” restaurants do not accept children under 12 years old

**ACTIVITIES AND SPORT FACILITIES**

* All motorized water sports
* Tennis court and football field lightings
* Bowling
* Coin and electronic games at the entertainment centre
* Coin and electronic games at the Young Club
* Shooting range (air gun & rifle)
* All massages, scrubs and skin cares at the spa centre
* Hairdresser
* Health services (doctor/nurse)
* Telephone/fax
* Photographer, jewellery, market, souvenir shops etc.
* Beach pavilions
* Transfer service
* Butler service (for residences only)
* Babysitter (from the age of 4)