



# "THE CROWN OF QUALITY"

# CORNELIA DE LUXE RESORT QUALITY, FOOD SAFETY AND ENVIRONMENT POLICY

Cornelia De Luxe Resort has the determination and staff experience required to provide it's guests with the optimum quality and service, while being in total commitment to protecting and preserving the natural environment.

We strive to preserve the dynamic structure of our quality management system and ensure the sustainability of it's effectiveness by operating in strict adherence to our quality management system.

To ensure preservation and sustenance of the environment we live in, we take the utmost care in compliance with the present national or local laws, legislations and regulations and fulfil all legislative requirements verbatim.

We continuously review our environmental procedures and monitor our operations to determine their effects on the environment and improvise in order to minimise air, water and land pollution as well as taking any other impacts, possible hazards and waste production under control. We control and improvise our activities on a continuous basis by taking measures that ensure natural resources are used effectively and efficiently to decrease energy consumption and enhance various recycling projects for waste prevention.

To achieve success where the environment is concerned, vigorous training and education programmes are constantly updated to increase staff awareness to the cause and commitment of our task force.

We make sure that environmental awareness of not only employees, but also our guests and official authorities, is improved and reinforced while we cooperate with non-governmental organizations or local organizations to contribute to the development of environmental protection projects.

To ensure the health and safety of our Hotel Guests, we fastidiously apply the Food Safety Management system, assign utmost priority to the hygienic conditions, comply with any and all the national and international standards as well as provisions of applicable legislation on the subject of safe and healthy production of food products, and in this process we strive to meet the needs and expectations of our guests and continuously develop and renew ourselves.

In light of the foregoing principles, our hotel, which competes both in the national and international markets, will always display the necessary determination to be a leader.





#### **GENERAL INFORMATION:**

Official Category:	5 star	Concept:	Deluxe All Inclusive
Address:	Ileribasi Mevkii, Belek, Antalya, 07500	Hotel Area:	65.000 m2
Phone:	00 90 242 710 15 00	Fax:	00 90 242 715 25 05
Web page:	www.corneliaresort.com	E-Mail:	sales@corneliaresort.com
Total Rooms:	358 rooms	Total Beds:	750 pax
Distance to Airport:	35 km	Distance to Antalya:	45 km
Distance to Belek:	4 km	Distance to Kadriye:	10 km

\*\*\* During the period of change experienced between the summer and winter season concept, when indoor services change to outdoor or vice versa, in order to ensure our guests are satisfied to the highest degree possible, depending on weather conditions the concept will be adapted accordingly in the case that service will be changed to outdoor and/or indoor facilities; we kindly ask for this to be made clear in any catalogues.

#### \*\*\* Pets are not allowed.

#### **Welcome Services:**

- As a Welcome Service during check-in: Champagne, Fresh Orange Juice, Turkish Delight and Chocolates.
- Fruit Plates to all our guest's rooms.
- Umbrella Service.
- Greeting honeymoon guests with flowers on reception.
- Leaving a bottle of water, candy, car air freshener and wet wipes in the vehicle of guests who arrive with
- Allowance of a free baby stroller, depending on availability.
- A Courtesy Room will be made available at specified times for our guests on their departure day (subject to availability).

## **Honeymoon and Anniversary Concepts:**

Services	Honeymoon	Anniversary
Fruit plate, nuts and wine on the arrival.	х	X
Breakfast in the room on the first morning.	x	
Dinner organization for one evening (A La Carte restaurant or another place which suites the purpose, free of charge)	х	х
Candle holder and fragrant candle in the room.	x	
Special honeymoon bed linen.	X	
Flowers in the room.		X
Welcoming with flowers on arrival.	x	
Cake in the shape of a heart, for two persons.	X	X
15% discount in CrassulaECO Spa.	x	
10% discount in CrassulaECO Spa.		X





### **Swimming Pool Dimensions:**

No:	Place	Area - m2	Depth - m	Fresh Water
1	Outdoor Swimming Pool	1.000	1,4	х
2	Outdoor Swimming Pool	626	1,4	х
3	Children's Pool	113	0,35	х
4	Children's Pool	64	0,35	х
5	Baby's Pool	40	0,15	х
6	Waterslide Pool	450	1,2	х
7	Indoor Swimming Pool (Outdoor space available)	306	1,4	х
8	Outdoor Pool by Villa Junior Suite area.	1.010	1,4	х

#### Beach:

118 m long

Pier

#### Waterslides:

3 for adults

## **Free Internet Services:**

Area	Standard WI-FI connection	Standard Cable Connection
General Areas	×	
Conference Center	X	X
All Rooms	×	×

## **Extra Internet Services:**

Service	Features
Internet Café	
Extra internet connection	Serving access point to the rooms, extra speed (Band Width) requests etc.

## **ACCOMMODATION**

- We kindly would like to inform our guests who are staying in our Villa Junior Suites, Lake Family Rooms, Villas, Diamond Suites and Presidential Suites (indoor and outdoor pools) and Azure Villa's pool in the frond are private to it's guests. And it might be dangerous for the kids who can not swim. We kindly state that our hotel can not be held responsible in the case of using these pools. Guests accept in advanced all of the responsibilty of using direct pool access once entering the hotel which his/her reservation belongs.
- Cleaning services to Late C/Out rooms.
- Chamber pot, non-slip bath mat and baby bath are available on request.
- In addition to standard HK Set-ups, HERMES HK Set-ups are available to the Deluxe Suite and Grand Deluxe Suite room categories.
- Rich HK set-ups for repeat guest rooms.
- Cleaning is done daily. Bed linen is changed every second day. Changing are done daily upon request.
- There are 3 handicapped rooms with partial sea view.
- There are 21 connection rooms in Standard room categories.

<sup>1</sup> for babies

<sup>\*\*\*</sup> Our Life Guards working hours are in between 10:00 and 18:00





## **Room Features:**

Features	Standard Rooms	Cornelia Garden Rooms	Family Rooms	Villa Junior Suites	Deluxe Suites	Grand De Luxe Suite
Number of Rooms	205	48	15	80	8	2
Room Dimensions, m2	35-40	35-40	55	50	100	120
Max. Capacity (pax)	3 / 2+1	3 / 2+1	4	3 / 2+1	4	4
Main Building	Х		Х		Х	Х
Annex Building		Х		Х		
Garden View		Х				
Partial Sea View	Х		Х			
Direct Sea View	Х				Х	Х
Pool View				Х		
Direct pool access from terrace				Х		
No. of Bedroom	1	1	2	1	1	1
Twin Bed	Х	х	Х			
French Bed	х	х	Х	х	х	Х
Living Room				х	х	Х
Connecting Door					х	Х
No. of Bathroom	1	1	2	1	1	1
No. of WC	1	1	2	1	1	2
Jacuzzi in Terrace					х	х
Hair Dryer	х	Х	Х	х	х	х
Bathrobe and Slippers	х	Х	Х	х	х	х
No. of Jacuzzi				1	1	1
No. of Bath	1	1	1		1	1
No. of Shower			1	1	1	1
Central Air Condition	х	Х	х	х	х	х
Safety Deposit Box	Х	х	Х	Х	х	Х
Mini Bar	Х	х	х	Х	х	Х
Mini Alcoholic Drink at C/In					х	Х
Interactive LCD TV	Х	х	х	Х	х	Х
Direct Dial Phone	х	х	Х	Х	х	х
WI-FI Internet Connection	Х	х	х	Х	х	х
Cable Internet Connection	Х	х	Х	Х	х	Х
Carpeted Floor	Х	х	х		х	х
Ceramic Floor				Х		
Inlaid Floor		х				
Pillow Menu	х	Х	Х	Х	х	Х
Turn Down Service					х	х
Free Laundry Service						х
Flowers to Room					х	х
Fruit Plate / Daily						Х
Champagne to Room						Х
<b>Extra Paid Services to Rooms</b>	3 <b>:</b>					
Interactive Packages	Х	Х	Х	Х	Х	Х
PAY TV	Х	Х	Х	х	х	Х





### F&B SERVICE UNITS & HOURS / DELUXE ALL INCLUSIVE

#### **Food Services:**

<b>Operating Hours</b>	Food	Menu	Place
07:00 - 10:00	Breakfast	Open Buffet	Cornelius Restaurant
08:00 - 11:00	Breakfast	Open Buffet	Hedera Restaurant
10:00 - 11:00	Late Breakfast	Open Buffet	Cornelius Restaurant
12:30 - 14:30	Lunch	Open Buffet	Cornelius Restaurant
12:00 - 16:00	Lunch	Snack	Daphne Restaurant / Hedera Restaurant
16:30 - 18:00	5 O'clock Tea	Open Buffet	Daphne Restaurant / Hedera Restaurant
19:00 - 21:30	Dinner	Open Buffet	Cornelius Restaurant
24:00 - 01:30	Midnight Buffet	Open Buffet	Daphne Restaurant
10:00 - 18:00	Various cookies and cakes		Harmonia Patisseria
12:00 - 19:00	Braised Meat, Hot dog, French Fries		By the Pool
12:00 - 16:00	Gözleme (Savoury Turkish pancake) / Waffle		By the Pool
15:00 - 16:00	Baked Potatoes		By the Pool
10:00 - 19:00	Ice Cream Service		By the Pool
Evening	Ice Cream Service		All Restaurants
20:00 - 23:30	Water Pipe		By the Pool
Day Time	Seasonal Vegetables, fruit, corn on the cob		By the Pool / Beach Side

#### A La Carte Restaurants:

Name	Kitchen	Operating Hours	Service Charge/p.p.	Notes
Florian	Italian	19:00 - 22:30	10 Euro	Closed one day a week.
Nazar	Turkish	19:00 - 22:30	10 Euro	Closed one day a week.
Hedera	Mediterranean	19:00 - 22:30	10 Euro	Children under 7 years are not accepted. Closed one day a week.
Tai-Pen	Far East	19:00 - 22:30	10 Euro	Children under 7 years are not accepted. Closed one day a week.
Sofa	French	19:00 - 22:30	10 Euro	Children under 12 years are not accepted. Closed one day a week.
Barbeque	BBQ	19:00 - 22:30	Free	Open 2 days in the week

# **Operating Periods:**

Place/Organisation	Opening Date	Closing Date	
Nazar A La Carte Restaurant	1st of May	30th of October	
Tai Pen A La Carte Restaurant	1st of May	30th of October	
Hedera Restaurant	1st of April	30th of October	
Barbeque	1st of June	30th of October	

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### **Beverage Services:**

Bar Name	Place	Operating Hours	Soft Drink s	Fresh Fruit Juices	Hot Drinks	Beer	Local Alcoholic Drinks	Import Alcoholic Drinks	Cocktail Service
Harmonia Bar	Lobby Bar	09.00 - 23.30	Х	Х	Х	Х	Х	Х	Х
Olea Bar	Pool Bar	10.00 - 23.30	X	Х	Х	Х	X	X	х
Citrus Bar	SPA Bar	10.00 - 17.30		Х	Х				
Solaris Bar	Beach Bar	10.00 - 18.00	Х		Х	Х			
Hedera Bar	Villa Junior Suite Bar	10.00 - 22.30	х	х	×	х	×	×	Х
Celestine Bar									
Closed in Jul-Aug	Main Building	18.00 - 24.00	X	X	x	х	X	X	X
Salmakis	Disco	23.30 - 02.30	Х	Х		Х	Х	Х	Х
Daphne Bar	Pool Bar	24 Hours	Х	x	x	Х	x	x	Х

#### **Room Service:**

Room Service includes food, drinks and hot drinks on the Menu for 24 Hours (Free of Charge between 22.00 - 07.00. An order cover charge of 10,-EUR applies to orders made between 07.00 - 22.00. Alcoholic drinks are extra.

Mini Bar: Minibars are refilled daily between 09:30 – 16:00

**Content:** 2 Coca-Cola, 2 Water, 2 Fruit Juice, 2 Mineral Water, 2 Diet Cokes, 2 Sprite, 2 Fanta, 2 Beers. Various mini drinks are served to Deluxe Suite and Grand De Luxe Suite room types.

**Tea & Coffee Facilities :** They are checked and refilled daily between 09:30 – 16:00 **Content :** 2 times 5 different herbal tea, 2 breakfast (black) tea, 4 instant package coffee, 4 packages coffee creamer and 2 times 0,5 lt.water.

## **ADDITIONAL INFO:**

- All reservations for A La Carte Restaurants must be made in advance.
- The latest order time in all of the A La Carte Restaurants is 20:40.
- An Extra Menu is available in the main restaurant and A La Carte Restaurants during the lunch and the
  evening meal for the charged drinks, house and imported wines.
- In all the restaurants and bars, drinks are served to the table by the waiters.
- Dress Code is valid in all of our restaurants.
- Strong alcoholic drinks, domestic and foreign alcoholic drinks available in our concept are not served in the bottle; throughout all service areas drinks, are served by the glass.
- Alcoholic drinks are not served to guests under 18 years of age.
- Hot Drinks are served to the table during breakfast.
- Fresh Orange Juice is served during breakfast, lunch and dinner.
- All drinks at the Daphne Restaurant & Bar, Solaris Beach Bar and Hedera Bar are served in Styrofoam cups, which have been approved by health institutions.
- A Mobile Drinks Service is available by the pool and beach.
- Special food is prepared for guests who have requests for particular requirements for their children, and for those who have food allergies/sensitivity and are on a certain diet.
- In some of the A La Carte Restaurants special presentations are prepared: Welcoming our guests in Nazar A La Carte Restaurant with Turkish Raki and in Florian A La Carte Restaurant with the Bellini drink.
- Thematic Nights 4 Days a week in Cornelius Main Restaurant selections of Mexican, Turkish, Fish and Asian kitchens.





## **Beverages within the Concept:**

All local alcoholic drinks, fresh, concentrated and nectar fruit juices, various soft drinks, hot drinks, wines (Turkey's Most Select white, red and rose wines) all standard quality of imported drinks (Beverages which are imported to Turkey legally).

# Some Beverage Brands within the Deluxe All Inclusive Concept:

	Chivas Regal (12 years)	Jack Daniels	The Farmhouse Grouse	Johnny Walker Red
Whisky	J&B	Cutty Sark	Jameson	Johnny Walker Black (12 years)
	Ballantine's	Long John / VAT 69	Jim Beam	Glenlivet Malt Whisky
	Bazoka	Gilbey's	Smirnoff	Finlandia
Vodka	Absolute Blue	Absolute Vanilla	Absolute Mandarin	Absolute Peach
	Absolute Citron			
Gin	Saga	Gilbey's	Gordon's	Beefeater
Gili	Borzoi			
Rum	Havana Club	Bacardi	Cachaca Janeiro	Malibu
Kuiii	Carabica	Havana Clup Anejo		
Tequila	Mariachi	Olmeca Bianco	Pueblo Silver	
Cognac & Brandy	Remmy Martın V.S.O.P	Metaxa	Domecq 1820	
	Amaretto	Archer's	Irish Cream	Safari
Liqueur & Bitter	Cafe Marakesh		Campari Bitter	Jager Maister
	Tia-Maria			
	Martini Dry	Martini Bianco	Martini Rosso	
Aperitif				Garrone Limoncello
Apericii	Yeni Raki	Tekirdag Raki	Altınbas Raki	
	Efe Raki Yaş Üzüm	Kulup Rakı	Efe Raki Klasik	
Beer	Efes	Bomonti		

<sup>\*\*\*</sup> We reserve the right to exchange the above with similar brands depending on availability of supply of the brands stated above.

## "DELUXE ALL INCLUSIVE" EXTRA PAID SERVICES

## **BEVERAGES:**

Door	Miller	Corona Extra	
Beer	Carlsberg	Peroni	
Drowium Tongorted Liqueum	Grand Marnier	Drambui	Countreau
Premium Imported Liqueur	Irish Mist	Etc	
Dromium Whisley	Johnnie Walker Blue	Dimple	Royal Salute
Premium Whisky	Royal Salute	Johnny Walker Gold	etc
All Imported Champagnes and sparkling wines	Moet Chandon	Cordon Rouge	Hankel
Imported Wines and Local House Wines		Imported Cog	nacs and Brandy
All types of Energy Drinks		Wate	er Pipe





### **Other Extra Paid Services:**

General	Rent a Car	Doctor	Hairdresser		
Rooms	Dry Cleaning	Ironing	Laundry	Telephone	Fax
Interactive	Internet Cafe	PAY TV	Interactive packages	Extra internet service	es
Tennis	Lessons	Court lighting	Tennis equipment		
Entertainment	Rowling	Shope within the	hops within the hotel		uiring coins
Lintertailinent	Downing	Shops within the	HOLEI	Game machines requ	all fing comb
			ing, water ski, Banana, Rir		anning coms
Sport					<u> </u>

### KIDS' WORLD / DELUXE ALL INCLUSIVE

### **Foods Available:**

Place	Hours	Menu	Equipment
	07:00 - 11:00	Option to prepare baby food, the preparation of food especially for children of guests who request it.	Small tables and
Cornelius Main	12:30 - 14:30	Option to prepare baby food, the preparation of food especially for children of guests who request it.	chairs where children can sit comfortably to
Restaurant	18:30 - 20:30	A child menu prepared using healthy methods, option to prepare baby food, a selection of ready baby foods, the preparation of food especially for children of guests who request it.	eat, high chairs, microwave, blender, mixer, bottle warmer.

### **Cornie Kids Club:**

Operating Hours: 10:00 – 19:30 Ages: available to 4 – 12 year olds

Children under 4 may visit the "Cornie Kids Club" but must be accompanied by a parent.

Equipment	Pools	TV room	Activity room			
	Painting Decorating		Mask making			
	Face painting	Making decorative items	Air hockey			
		Hand-made clay, dough and cardboard				
Free Activities	Pool games	works	Play Station			
Free Activities	Sports activities Fruit salad, pizza, cookie making		Kids disco			
	Video film shows					
	Special Pirate and Red Indian games / once a week					
	Birthday parties at the Mini Club upon request					
Paid activities	Horse riding and Ba	Horse riding and Banana tour / once a week				

# \*\* Pool games and activities can be changed subject to weather conditions and the group activities can be changed subject to no.of persons (min.5 pax.)

## Room Setups for the babies for 0-2 years:

Baby cot &pillow, baby bed set, potty, baby bed & net, baby care set (shampoo – cream – foam rubber – baby wipes – foam - plaster)





#### **CRASSULA ECOSPA**

The aim of the Crassula ECOSpa is to provide our guests with the best luxury services without damaging the environment. In our Spa Center, which is designed to enhance your health and life quality, you can relax your body and soul with 100% organic products that do not compromise our service quality and standards. While you are experiencing your therapies in a peaceful atmosphere, we are proud to let it be known that we are a fully Eco – Friendly Spa.

Crassula ECOSpa is situated over two floors. On the first floor our guests are provided with services, free of charge: sauna, steam room, shock shower, turkish hamam relaxation lounges. On the second floor our guests can make the most of our paid services, which include Far East massages, Relaxation massages, treatments of Authentic period, Turkish massages, treatments based on natural and organic materials, holistic therapies. Moreover, if you would like to extend the pleasure of our SPA treatments at home, we will be glad to advise you of some cosmetic materials available for purchase from our SPA Shop.

**Working Hours:** 

08:00 - 19:00	Indoor Pool	Fitness Center		
09:00 - 19:30	Steam Room	Turkish Hamam	Sauna	Jacuzzi

#### Services:

Eroo	Sauna	Steam Room	Shock Pool	
Free	Traditional Turkish Hamam		Resting areas Sultan treatments	
	Far Eastern Massages	Restful and Relaxing massages	Sultan treatments	
Paid			Natural essence beauty	
Palu	Traditional Turkish Hamam T	treatments		
	Holistic therapies			

## **SPORT & ENTERTAINMENT WORLD**

### Free Parts:

	Beach volleyball	Darts	Boccia	Shuffleboard	
Daytime games	Air Rifle Table Tennis			Badminton	
	Gymnastic&Stretching	Zumba&Aerobic	Giant Chess	Foot Bowling	
Water games	Water Polo	Water Volleyball	Water gymnastics	Water Olympics	
Motorless Water Sports (with reservation) 10:00 - 18:00	Windsurf and Catamaran (certificate compulsory), Canoe, Sea bicycle				
Entertainment Center	Billiards (2 American, 1	L Three ball)	Backgammon	Okey	
10:00 - 24:00	Play Station 3	Air Hockey	Chess	Playing cards	
<b>World Famous Shows</b>	Circus Shows Acrobatics		Dance shows	Samba & Salsa Groups	
Disco Parties 23.30 - 02.30	Scary Party	Neon Party	Hippy Night	Blacklight-White Night	
Open Air Parties	Beach Party	Pier Party			
Live Music Concerts 22:30 - 24:00		Rock	Рор	Oldies	

#### **Paid Parts:**

Motor Water Sports 10:00 - 18:00	Jet ski Ringo	Parasailing	Water Ski	Banana
Entertainment Center 09:00 - 24:00	Game machines requiring coins		2 Lane Bowling	





# **Cornelia Sport Center:**

Part	Free	Paid	Reservation	Area, m2	Size mXm	Features
	X			70		Cardio Area: 4 tread mills, 1 Synchro, 1 Vario, 1 Crossover, 2 fitness bike.
Fitness Center	X			63		Weight training Area: Various tools, Dumbbells of various weights and Disk weights.
	x			65		Aerobic Area: Pilates balls, steps, sports mats.
	X		x		36X18	2 courts – artificial grass surface
Tennis	х		х		36X18	1 court – artificial grass – multifunctional field
		х	x			Lighting, lessons and equipment is available at all courts
Football		х	x		110X68	3 professional football fields at international standards
		х	х	1.400.000	27 holes	Nick Faldo Cornelia Golf Club Course
Golf		х	х			International The Leadbetter Golf Academy





### **CONFERENCE CENTER:**

There are 7 different size meeting rooms with a maximum capacity of 1700 pax. Besides the main conference room (capacity 1000 pax) there are 6 further meeting rooms with a seating capacity of 20-550 pax. The Convention Center has a separate kitchen with full technical equipment. A Business Center is available for meeting organizations.

### **MEETING ROOMS & CAPACITIES**

MEETING ROOMS	AREA	HEIGHT	THEATRE	CLASSROOM	BANQUET	RECEPTION
GROUND FLOOR						
NEWTON I	750 m <sup>2</sup>	14 m	800	450	600	800
NEWTON II	250 m <sup>2</sup>	6 m	200	100	150	200
NEWTON (I + II)	1.000 m <sup>2</sup>		1.000	550	750	1.000
FOYER-LOBBY-BAR	700 m <sup>2</sup>				1	500
LUMIERE CINEMA HALL	155 m²	6 m	120			
PASCAL I	35 m²	4 m	30	21	25	30
PASCAL II	35 m²	4 m	30	21	25	30
PASCAL I + II	70 m²	4 m	65	45	55	65
EDISON I	74 m²	5.5 m	70	45	55	70
EDISON II	74 m²	5.5m	70	45	55	70
EDISON III	68 m²	3 m	60	40	45	60
EDİSON I+II+III	216 m²		210	135	165	210
GALILEO	320 m²	4,5 m	300	190	200	300
GALILEO+EDISON	516 m²	4,5 - 5,5 m	510	325	365	510
BASEMENT FLOOR		•				
DARWIN	42 m <sup>2</sup>	3,5 m	35	25	30	40





#### **CERTIFICATES AND AWARDS**





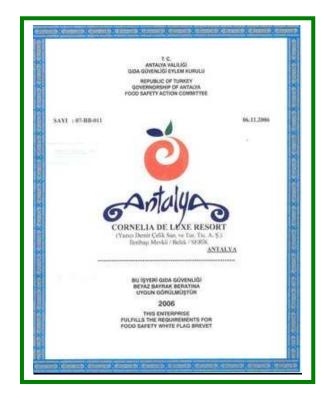
































**ZOOVER - BEST HOTEL THOMAS COOK - AWARDS** for EXCELLENCE



**TUI HOLLY** 



**GULET HOTELO** 

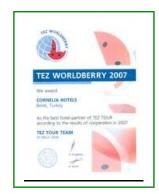


**HOLIDAY CHECK** 

First Choice



FIRST CHOICE - WORLD TRAVEL MARKET AWARDS



**TEZ WORLDBERRY** 



**THOMAS COOK - MARQUE of EXCELLENCE** 



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SM-04/BGAN2 BRONZE AWARD



WTA - Turkey's

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WTA - Europe's Leading Golf Resort



WTA - Turkey's Leading Golf Resort



OTEL PUAN - SILVER AWARD



RUSSIAN TRAVEL AWARDS – Best Resort



**ZOOVER - BEST HOTEL BELEK** 



WTA - Europe's Leading Golf Resort



TRIPADVISOR - CERTIFICATE of EXCELLENCE



TUI - UMWELT SM-04 CHAMPION



BEST LUXURY



FIRST CHOICE - TOP GOLD MEDAL

Yazıcı Demir Çelik San. ve Turizm A.Ş. İLERİBAŞI MEVKİİ BELEK / ANTALYA / TÜRKİYE Tel : 0 242 710 15 00 / Fax : 0 242 715 25 05