

2022 HOTEL DESCRIPTION & ULTRA ALL INCLUSIVE CONCEPT

This document has been prepared by the Turkish Government and the Health Ministries of other governments, with the assumption that there are no restrictions on Covid19. This document will be updated and sent to you if there are any regional or general restrictions imposed by authorized organizations or if the Turkish government obliges us to do so.

LOCATION

Kefaluka Resort, established on a total area of 50.000 m2 is located at the seafront:

10 km to Turgutreis centre and its Marina

25 km to Bodrum centre

60 km to Bodrum Milas airport

255 km to Dalaman airport

260 km to Izmir airport

HOTEL & ROOMS

Total number of rooms : 384 Total number of beds : 900

Hotel building : Monoblock structured hotel with 8 elevators of which 4 are panoramic

Standard rooms : 152 **Family rooms** : 120

Connected rooms : 20 (40 double rooms)

Deluxe rooms : 12 Handicapped rooms : 4 Junior suites : 26 Family suites : 16 Superior suites : 12

Prestige suites : 2 (all suites have seaview)

95% of our rooms have seaview.

| ROOM TYPE | SUPERIOR SUITE | PRESTIGE SUITE | | |
|------------------------------|-------------------|-------------------|--|--|
| m2 | 126 | 186 | | |
| Maximum number of people | 4 | 6 | | |
| Balcony and terrace | ✓ | ✓ | | |
| Bedroom | 2 | 3 | | |
| Bathroom | 2 | 3 | | |
| Servant room and bathroom | 1 | 1 | | |
| WC | 2 | 4 | | |
| Bathtub | 1 | 1 | | |
| Jacuzzi | | 1 | | |
| Hairdryer | ✓ | ✓ | | |
| Direct telephone | ✓ | ✓ | | |
| Telephone in bathroom | ✓ | ✓ | | |
| Individual heating/cooling | ✓ | ✓ | | |
| Minibar | ✓ | ✓ | | |
| In-room safe | ✓ | ✓ | | |
| Satellite TV channels | ✓ | ✓ | | |
| Radio Broadcasting (from TV) | ✓ | ✓ | | |
| Stairs | ✓ | ✓ | | |
| Communicating door | ✓ | ✓ | | |
| Privatepool | | ✓ | | |
| Private collective pool | ✓ | | | |
| Kettle+coffee and tea set up | ✓ | ✓ | | |
| Espresso machine | | ✓ | | |
| Flooring | LAMINATED PARQUET | LAMINATED PARQUET | | |
| Towel change | EVERY DAY | EVERY DAY | | |
| Linen change | EVERY DAY | EVERY DAY | | |
| Room cleaning | EVERY DAY | EVERY DAY | | |

Ek-Can



| Turndown service EVERY DAY EVERY DAY |
|--|
|--|

| ROOM TYPE | STANDARD ROOM | FAMILY ROOM | DELUXE ROOM | DISABLED ROOM | CONNECTING ROOM | JUNIOR SUITE | FAMILY SUITE |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| m2 | 27 | 30 – 34 | 36 | 27 | 27 | 52 – 56 | 48 - 79 |
| Max number of people | 2 + 1 | 2 +2 | 2 + 1 | 2 + 1 | 2+1 | 2 +1 | 2 +2 |
| Balcony or terrace | √ | ✓ | ✓ | ✓ | √ | ✓ | ✓ |
| Bedroom | ✓ | ✓ | ✓ | ✓ | ✓ | 1 | ✓ |
| Bathroom | √ | ✓ | ✓ | ✓ | √ | ✓ | ✓ |
| WC | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Shower | | | | ✓ | | ✓ | |
| Bathtub | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Hairdryer | ✓ | ✓ | ✓ | ✓ | ✓ | 1 | ✓ |
| Direct telephone | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Telephone in bathroom | √ | ✓ | ✓ | ✓ | √ | ✓ | ✓ |
| Central air conditioning (working hours are subject to the weather conditions) | ✓ | 1 | ✓ | 1 | / | 1 | ✓ |
| Minibar | 1 | 1 | 1 | 1 | 1 | 1 | ✓ |
| Kettle + coffee and tea setup | 1 | ✓ | 1 | 1 | 1 | ✓ | ✓ |
| In-room safe | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Satelite TV channels | √ | ✓ | ✓ | ✓ | √ | 1 | ✓ |
| Radio (from TV) | ✓ | ✓ | ✓ | ✓ | ✓ | 1 | ✓ |
| Communicating door | | | | | √ | | ✓ |
| Flooring | LAMINATED PARQUET |
| Towel change | EVERY DAY |
| Linen change | EVERY OTHER DAY | EVERY DAY | EVERY DAY |
| Room cleaning | EVERY DAY |

SPA & BEAUTY CENTRE

Refresh yourself and pamper your body and soul at our spa & beauty centre with its comfortable massage rooms in different concepts

- 18 different massage rooms
- VIP sauna, Jacuzzi & steam room
- 2 sauna + steam room
- Turkish bath
- Special scrubbing room
- Snow/ice fountain
- Relaxation area
- Skin and body care centre
- Shock pool
- 125 m2 indoorpool
- Children's indoorpool
- Indoor jacuzzi

BEACH AND SWIMMING POOLS

- 1000 m2 main pool
- 325 m2 activity pool
- 430 m2 aquapark with 5 slides (working hours 10:00-12:00 / 15:00 18:00)
- Spraypark for children
- 160 m2 children's pool
- 90 m2 hydro massage pool
- 125 m2 indoor pool (heated)
- Indoor children's pool
- Main pool and aquapark whirlpools
- 440 m beach (out-sourced sand)
- Children's beach
- Private pier with a 1000 m2 usage area
- 7 private beach pavilions

PETS

No pets allowed. There is a professional cat & dog guesthouse 15 km away from our resort.





SHOPS

Souvenir shops, market, photographer, hairdresser(closed)... are located in Bodrum street on B7 floor

DOCTOR/NURSE

The hotel nurse is 24/24h available. Private medical care is available according hospital price list.

CREDIT CARDS THAT ARE ACCEPTED

Visa, Mastercard, Eurocard and Amex

GUEST SERVICES

- Transfers with charge
- Indoor and outdoor car park
- Conciërge and consulting services
- Currency change at the reception

FOR YOUR HEALTH AND SAFETY

- Fire alarm system
- 24 hours security
- Closed circuit camera system in communal areas
- Life guard service at the beach
- Warning signs in all the communal areas
- Standard sizes in balconies and balcony rails
- Total Quality Management practices and controls
- HACCP practices and controls
- Regular disinfection of the environment (indoor & outdoor)

MEETING ROOMS

With its column-less halls of 576 m2 and 372 m2, workshop and meeting rooms with large foyer, Kefaluka Resort is ready to realize your organizations flawlessly. All halls are on the same floor. Cable and wireless internet connection are available in all halls.

| NAMES | LENGTH (mt.) | WIDTH (mt.) | HEIGHT (mt.) | AREA (m2) | RECEPTION (Capacity) | BANQUET (Capacity) | THEATRE (Capacity) | CLASS (Capacity) |
|--------------------|-----------------|----------------|-----------------|--------------|--------------------------|---------------------------|---------------------------|-------------------------|
| OVIT BALLROOM | | | | | (eupurity) | | | , |
| | 18,00 | 32,00 | 3,90 | 576,00 | 720 | 420 | 580 | 400 |
| OVIT FOYER | | | | 225,00 | | | | |
| SENAT MEETING ROOM | 12,00 | 31,00 | 3,50 | 372,00 | 465 | 230 | 470 | 284 |
| SENAT FOYER | | | - | 130,00 | | - | - | |
| EUROMOS WORK SHOP | 5,50 | 6,25 | 3,90 | 34,38 | 42 | 25 | 42 | 28 |
| IASOS WORK SHOP | 4,00 | 7,00 | 3,90 | 28,00 | MEETING TABLE FOR 12 PAX | | | |
| TERMERA WORK SHOP | 4,00 | 7,00 | 3,90 | 28,00 | MEETING TABLE FOR 12 PAX | | | |
| DISCO | 15,00 | 15,00 | 3,90 | 225,00 | | | | |
| CINEMA | 10,00 | 13,00 | 3,90 | 130,00 | | | 50 | |
| VIP CINEMA | 10,00 | 13,00 | 3,90 | 130,00 | | | 18 | |
| AMPHITHEATRE | | | | | | | 450 | |

EQUIPMENTS

- Barcovision
- Projection sreen
- Flipchart
- Overhead projector
- Sound and lighting systems sound recorder system DVD/VCD player
- Cable & wireless microphone
- Lapel (neck) and lectern microphone
- Lectern
- Portative modular scene
- Divisibility in Senat meeting hall





SERVICES INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT

ROOMS

- Minibar (water, sparklingwater, softdrinks and beer) is filled once daily
- In-room safebox
- Babycot
- Central airconditioning (workinghours are subject to the weatherconditions)
- Wifi or cabled internet access

RESTAURANTS AND BARS

- **** Alcoholic and non-alcoholic local drinks and some imported drinks served 24 hours
- **** Remark: imported and cellar wines, imported champagnes, deluxe beverages, 12-year whiskies, cognac and deluxe liquors etc. are not included in the UAI concept.
- **** Between 24:00-07:00 only food service at Zuzu restaurant
- **** The opening & closing hours of the bars and restaurants, except the main restaurant, are according to the season & weather conditions.
- **** Please note that the opening hours of the restaurants & bars depend on the number of quests.

Kefalonya Main Restaurant

| • | 07:00 - 10:00 | Open buffet breakfast |
|---|---------------|---|
| • | 10:00 - 11:00 | Late Breakfast (Part Of Main Restaurant with limited selection) |

12:30 - 14:30 Open buffet lunch Open buffet dinner 19:00 - 21:30

*** Fresh orange juice at breakfast is included in the UAI

- *** Alcoholic drinks are not served in the main restaurant for breakfast
- *** Imported drinks are not served in the main restaurant
- *** Table service for beverages possible in all restaurants
- *** Bottled drinks are not served in any bar

A La Carte Restaurants

| • | Meyhane (Fish & Mezze) | 19:30 - 22:00 |
|---|------------------------|---------------|
| • | Luna Piena (Italian) | 19:30 - 22:00 |
| • | Kebabi (Turkish) | 19:30 - 22:00 |
| • | Shi feng (Chinese) | 19:30 - 22:00 |
| • | El Sombrero (Mexican) | 19:30 - 22:00 |

- ****Reservation for all a la carte restaurants are required, 1 day in advance (by telephone)
- **** One dinner free of charge (within a min. accommodation of minimum 5 nights) and with reservation only
- ****A la carte restaurants can close on certain days or when theme evenings are held at the main restaurant
- ****A la carte restaurants are located outdoors and their opening is subject to the weather conditions (1 May/ 31 October)
- ****The opening of the a la carte restaurants is subject to the number of reservations.
- ***** Kids menu available at the Italian and Mexican Restaurant

Pool Bar (Self Service)

| • | 24 hours | Alcoholic and non-alcoholic drinks within the UAI concept | |
|---|----------|---|--|
| | | | |

Island Bar (Self Service)

 11:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

Pier Bar (Self Service)

Cine Bar (Self Service)

10:00 - 18:00 Local Alcoholic and Non-alcoholic drinks within the UAI concept

12:00 - 16:00 (snack) Snack menu

18:00 - 00:00

Alcoholic and non-alcoholic drinks within the UAI concept (Only during bad/rainy weather)

W&B Bar (A la Carte Service)

 18:00 - 00:00 Wine & beer within the UAI concept

Lobby Bar (A la Carte Service)

09:00 - 00:00 Alcoholic and non-alcoholic drinks within the UAI concept 11:00 - 19:00 Lobby lounge patisserie corner

Zuzu Restaurant (A la Carte Service)

12:00 - 18:00 Non-alcoholic drinks within the UAI concept

12:00 – 18:00 (snack) Snack menu





• 16.00 – 17:00 (snack) Kumpir ((Jacket-stuffed potatoe) (self service)

00:00 – 07:00 (snack) Midnight snack Menu

Zuzu Kids Restaurant (Self Service)

12:00 - 13:30 Lunch
 19:00 - 20:30 Dinner

<u>Gözleme (Turkishpancake) House(Ex.Sunday) (A la Carte Service)</u>

• 11:00 – 17:00(snack) Varieties of gözleme (Turkish pancakes), Turkish tea, Ayran (buttermilk), Water.

• 12:00 – 17:00 (snack) Döner (sliced meat)

Patisserie(Lokum) (A la Carte Service)

12:00 – 18:00 Non-alcoholic drinks within the UAI concept and Patisserie menu

12:00 – 18:00 (snack) Ice cream
 15:00 – 18:00 (snack) Waffles

Kebabi(A la Carte Service)

• 12:00 – 16:00 (snack) Varieties of Pide and Lahmacun (= flatbread pizza &_Turkish_pizza with spicy meat filling)

Moonlight Club (Self Service)

• 23:00 – 00:00 Alcoholic and non-alcoholic drinks within the UAI concept

ANIMATION

- Soft animation in daytime with activities around the pool
- Shows and performances in the evenings at the amphitheatre with a capacity of 450 seats
- Evening activities around the pool

ACTIVITIES – SPORT AND OTHER SERVICES

- Fitness centre
- Tenniscourt, football, squash and equipments
- Beachvolleyball
- Basketball and equipment
- Non-motorized water sports
- Windsurf, (certificate is compulsory, max 1h/day)
- Archery
- Bicycle
- Turkish bath, sauna, steambath, jacuzzi, snow/ice fountain
- Towels, umbrellas, sun beds and hammocks at all pools and at the beach
- Backgammon, chess and cardgames
- Tabletennis
- Darts
- Billiards (American during the day)
- Cinema
- Kids Club (age 4- 12) and Teenage Club (age 12- 18)
- Animation activities during the day and in the evening
- Live music (certain days of the week)
- Indoor and outdoor carpark
- Wireless internet connection





SERVICES NOT INCLUDED IN THE ULTRA ALL INCLUSIVE CONCEPT

ROOMS

- Telephone
- Laundry, ironing and dry cleaning service (external source)

RESTAURANTS AND BARS

- 24 hours roomservice
- All fresh fruit juices except those served at breakfast.
- Imported and cellar wines, imported champagnes, deluxe beverages (12-year whiskies, cognac and deluxe liquors etc.) are at an extra charge
- Beach pavillions 09:00- 18:00 (breakfast, mid-morning snack, lunch, coffee/tea break, alcoholic and non- alcoholic drinks from the UAI)

ACTIVITIES AND SPORT FACILITIES

- All motorized water sports
- Tenniscourt and football field lightings
- Coin and electronic games at the entertainment centre
- 3 band billiard and American billiard (evening)
- Bowling
- Air shooting
- All massages, scrubs and skincares at the spa centre
- Hairdresser
- Health services (doctor/nurse)
- Telephone/fax
- Photographer, jewellery, market, souvenirshops etc.
- Beach pavilions
- Transfer service
- Waterpipe (Nargile)
- Babysitter (from the age of 4)

